

2023 Quality Policy Statement (ISO9001:2015)

Scintacor is a world leader in phosphor and scintillation technologies and engages in research and development of novel products and processes.

Scintacor’s Managing Director and senior management are committed to meeting customer expectations on quality, on time delivery, innovation and product performance by following a clear strategy, setting and communicating goals and measuring important business activities. Scintacor therefore operates a Quality Management System in accordance with the requirements of ISO9001:2015. We are committed to continual improvement in all areas of the business including the Quality Management System and ensuring we meet or exceed customer expectations.

Our objectives are:

- Delivering Value - Revenue by period at or above budget, OTIF at or above 90%.
- Winning Orders - Orders at least £600k in each period and £10m in 2023.
- Profit - Profit by period at or above budget (£k) and profit by period at or above budget (% of revenue).
- People & Safety - Headcount by period, in line with plan and Health & Safety findings at 20% (or less) of the total number of investigations with less than 25% repeat findings.
- Quality & Improvements - Authorised capex spend at or above budget for each period. At least 3 NPIs concluded and at least 3 initiated during 2023. 80% of internal audit findings to be closed within 3 months of issue.
- Reputation - Increase LinkedIn followers to at least 800 by end 2023.
- Inputs – Equipment - PPM adherence and development of PPM matric.
- Environment / Sustainability - Objective, baseline and KPI to be defined and set during 2023.

The Quality Policy Objectives are reviewed annually by the MD and senior managers, policies are communicated internally (and externally to interested parties if requested). Staff receive training and support to ensure the Quality Management System is understood, implemented and operated throughout the business.



Jon Kemp (Scintacor Managing Director)
07 Mar 2023



Donna Millard (Quality Manager)
07 Mar 2023

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